

Responding to community feedback

In 2020, we also began to engage with indirect feedback received from social media platforms. These concerns primarily covered issues related to traffic, air quality, flaring and local job creation. Site managers at each of our facilities work directly with local stakeholders to streamline our stakeholder engagement process and better position us to respond quickly to concerns. Key examples of recent community feedback received, and our responses, include:

Community feedback	Cheniere's response
Increased traffic around our Corpus Christi and Sabine Pass terminals	<ul style="list-style-type: none"> • Supported efforts to encourage road system improvements on local roads, to help alleviate increased congestion. • Funded two police officers to patrol high-traffic areas and reduce bottlenecks during daily shift changes. • Advocated for the Texas Department of Transportation to install temporary traffic lights at a congested intersection. • Participate in local industry and government discussions regarding road use traffic and future needs planning.
Local job creation in Texas and Louisiana	<ul style="list-style-type: none"> • Funded and coordinated mentorship, internship and apprenticeship programs to help local students develop relevant skills for jobs at Cheniere or within the broader industry. • Recruited talent in communities near our LNG facilities: 99.4% of our employees working at our LNG facilities are local.
Air quality near our Corpus Christi facility	<ul style="list-style-type: none"> • Operated an ambient air monitoring station to enhance the existing local air quality monitoring network.
Flaring at our Corpus Christi and Sabine Pass terminals	<ul style="list-style-type: none"> • Sent regular email notifications to hundreds of community members near Corpus Christi and Sabine Pass ahead of flaring activities. • Partnered with Nueces and San Patricio Counties in Texas to enhance communication about flaring activity, by sending text message alerts to local residents through a countywide system.